



NEW FOREST
OPPORTUNITIES LTD

January 8, 2002

Letter of Reference, SDR Project Management Ltd.

To Whom It May Concern:

As a company that has used the technical support services of SDR Project Management Ltd. (SDR) since 1999, I am pleased to provide a positive letter of reference.

SDR has provided New Forest with an efficient and effective option for computer help desk, and technical infrastructure support and maintenance services. Their services have been of a considerably more professional nature than our previous technical support provider, and at far more competitive pricing.

SDR has a very high degree of technical proficiency, consistently providing New Forest with quality advice and technical services. We have found their personnel and help desk support staff to be friendly, well trained, knowledgeable, and focused on providing consistently high levels of customer service. We have found SDR to be highly responsive to our requirements, and cooperative and helpful with our staff.

SDR has been instrumental in guiding and implementing a restructuring and refinement of our technical infrastructure, enhancing its performance, reliability and stability. Operating a number of custom designed software systems, SDR has been very cooperative in coordinating activities and working with a range of other systems contractors and vendors.

I would be pleased to provide additional information on our successful working relationship.

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