

January 11, 2002

To Whom It May Concern:

**Re: Reference for SDR Project Management Ltd.**

BC Transportation Financing Authority (BCTFA) has worked with Roy St. Denis on systems projects since 1997. SDR Project Management Ltd., has been the only information technology resource BCTFA used for three years. I was responsible for the management of all systems issues and as such was also responsible for the SDR contract management. SDR had full responsibility for our desktop environment management and support, domain, e-mail, server and network support as well as workstation and server upgrades.

We found the company to be proactive; they are always looking for preventative solutions rather than reactive assistance. Their forward thinking made management of our system something that staff wasn't even aware of. Their customer service and interpersonal skills are top notch. They have a tracking system and ensure that all calls are answered and that staff is satisfied with the solutions.

SDR worked with BCTFA as if they were part of our business team. If there was a business reason to make changes, they always prepared business plans and cost benefit analysis before solutions were implemented. BCTFA was presented with three or four options, and the pro and cons of each and a recommendation of what should be done and a timeline of when the project would be complete. All information technology procedures were documented by SDR and updated when required.

In 2000, SDR worked with us in developing an Information Management Plan for the organization. This plan was very comprehensive, covering all business units, including our business requirements, technology assessment, and improvement opportunities. The plan also included and technology assessment and migration strategy and costs. The projects were prioritized and timelines for implementing them were prepared. This document gave us the information we needed to move forward for the next few years.

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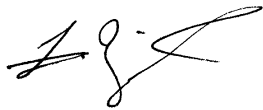
Web Site: <http://www.tfa.gov.bc.ca>



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Recently our company was merged with the Ministry of Transportation and our systems work will be moved from SDR. They have set a standard for our organization and staff that others will find hard to live up to. I would not hesitate to recommend SDR Project Management Ltd. with any information technology strategies and solutions. If you have further questions regarding SDR's work, please call me at 250-387-7647.

Sincerely,

A handwritten signature in black ink, appearing to read 'Faye Zinck', written in a cursive style.

Faye Zinck  
Director, Finance